



NORTH DAKOTA
BANKERS
ASSOCIATION

October 19, 2017

To Whom It May Concern:

It is my pleasure to recommend Katie Dilse as a keynote speaker.

Earlier this spring, a member of NDBA's agriculture committee suggested Katie as a speaker for our annual fall Ag Conference. When I reached out to Katie, I was immediately impressed with her energy and enthusiasm.

Last week at our event, Katie presented a heartfelt and moving closing session called, "The Business of Life," which focused on why bankers do the jobs they do. Katie really connected with the bankers, one of whom said, "I enjoyed her talk as it really is the core of why we want to help our customers succeed." Her presentation touched everyone in attendance and helped us close the conference on a high note.

As an experienced meeting planner, I appreciate Katie's professionalism and especially her upbeat attitude. An attendee shared this comment, "If there were a rating above excellent, I would certainly place Katie in that category. Exceptional presenter." I couldn't say it better.

Katie's speaking skills are matched only by her energy and heart. She truly loves what she does. She did a great job for NDBA and I'm thankful one of our members recommended Katie so we could have the pleasure of working together.

Sincerely,

Dorothy Lick
NDBA SVP of Education